



Customer Privacy Policy

In accordance with Article 13 of EU Regulation 2016/679



SIA-MPL S.r.l., as the Data Controller, represented by the *interim Legal Representative* and based at **Via Cisa Ligure No. 28/32, Brescello (RE)**, hereby informs you that Regulation 2016/679/EU, also known in this legal document as GDPR (General Data Protection Regulation), ensures the protection of personal data.

In accordance with Article 13 of EU Regulation 2016/679 (GDPR), we provide the following details regarding our data processing:

Data Handling: In compliance with Article 13 of EU Regulation 2016/679 (GDPR), we outline our data processing procedures. This encompasses the actions defined in Article 4, No. 2 of the GDPR, including data collection, recording, organization, storage, consultation, processing, modification, selection, extraction, comparison, use, interconnection, blocking, communication, erasure, and destruction. These operations may involve both paper and digital formats.

Processing Purpose: Pursuant to Article 13, Paragraph 1, Letter c of EU Regulation 2016/679, we use collected data for purposes delineated in the contractual agreement, as well as for any legal obligations. These purposes primarily include customer management and dispute resolution.

Legal Basis: Our data processing is grounded in Article 6, Paragraph 1, Letter b (execution of the contract) and Article 6, Paragraph 1, Letter c (legal obligation).

Data Retention: Personal data will be retained as specified in the contractual agreement and as required by applicable laws.

Data Recipients: Data may be disclosed to entities outlined in the contractual agreement and in accordance with applicable laws. These entities encompass external data processors appointed by us, authorized data processing personnel adequately trained, public or private entities where data transmission is necessary to fulfill contractual or legal obligations, and shipping companies and postal services.

Data Categories: The data processed includes name, surname, company name, VAT number, contact details (address, email, phone number, etc.), banking information, customer billing history, and economic, commercial, financial, and insurance data.

Data Transfer Abroad: We do not transfer data abroad or to international organizations.

Data Subject Rights: In accordance with GDPR Articles 15 and subsequent, data subjects have the right to access their personal data, request rectification, erasure, object, and restrict processing, as well as the right to data portability. Data subjects or their representatives can file a complaint with the relevant Supervisory Authority if they suspect GDPR or other data protection regulations have been violated. Providing personal data as outlined is necessary to conclude the contract.

Exercising Rights and Contact Information: Data subjects can exercise their rights and contact us by emailing info@siampl.com.

Brescello, 11/10/2023

 **SIA-MPL srl**
Administratore


